



Chain of Command

It is important to WLD that any problems between parents and coaches are resolved in a professional manner. Below is the chain of command the WLD will follow if a problem arises:

Step One: Parent will meet with the coach to discuss any issues that they might have. This meeting should be between the parent and coach (away from players) and at least 24 hours after the initial issue.

Step Two: If the problem cannot be resolved between the parent and/or coach, the coach will contact their Commissioner to request a meeting between the parent, coach and Commissioner.

Step Three: If the problem is still unresolved, the Commissioner will present the issue to the WLD Board. They will discuss possible solutions.

The following are **APPROPRIATE** subjects that can be discussed with coaches:

- The treatment of your child mentally or physically
- Ways to help your child improve
- Behavior of your child.

The following are **INAPPROPRIATE** subjects that will NOT be discussed:

- Playing time
- Team strategy
- Play calling
- Other athletes